

Billing and Payment Terms:

Every other month, you will receive a bill for two months of water, sewer, and stormwater service. **Please make payment upon receipt of your statement.** As a courtesy, reminders are sent when payments are not made. For rental properties, a reminder copy will be sent to the owner or property manager. Payment is required even if you do not receive a reminder.

When Covid-19 restrictions are lifted, failure to pay may result in a late charge, water shutoff, and a property lien.

Pay by Phone:

Pay by phone M-F 8:30 am to 4:00 pm at 425-670-5000. Select "0" for a cashier. Please have your account number ready. No Fee.

Pay at Drop Box at City Hall:

Please add account & phone #' to check. Drop box is across the parking lot from the main door for City Hall. *No cash in the drop box please.*

Pay by Mail:**WITH BILLING STUB, send to:**

City of Lynnwood PO Box 24164
Seattle, WA 98124-0164

WITHOUT BILLING STUB OR WITH OTHER CORRESPONDENCE, send to:

City of Lynnwood 19100 44th Ave W
Lynnwood, WA 98036

Electronic Payment:

GO GREEN with online payments & paperless billing - Available for One Time Pay & Reoccurring Auto Payments, Credit or Debit Card. See details and instructions at www.Lynnwoodwa.gov. Select Paperless Billing. Lynnwood's online payment system is convenient and free. Remember to stop auto payments when you are no longer responsible for charges.

Online Payments Through Your Bank:

Some banks mail payments to the City. Please allow extra time for us to receive your payment.

Pay upon receipt to avoid late fees
(when Covid-19 restrictions are lifted).

The City of Lynnwood is not affiliated with 3rd Party Payers (Doxo, PayPal, Venmo, etc.).

2021 Bi-Monthly Charges Single Family Residences (SFR)			
Service	Base*	Usage Charge per 100 Cu. Ft.	
Water	\$54.32	0-10	No Usage Charge
		11-40	\$3.12
		>40	\$4.69
Sewer	\$99.48	0-20	No Usage Charge
		>20	\$4.06
Storm Water	\$27.84	None	

* The base rate will always be charged regardless of usage. Minimum bill for SFR is \$192.54.
100 cubic feet = 748 gallons.

Rate Changes:

The bi-monthly rate will apply to all billings issued on or after January 1st of each year, regardless of when the water is used. See www.Lynnwoodwa.gov for rate details.

"Do I Live in Lynnwood?" Map:

www.Lynnwoodwa.gov Check here to see if you live inside Lynnwood corporate city limits. A must if applying for rebates or reduced rates.

Covid-19 and Your Utility Bill:

The City of Lynnwood wants to meet the needs of all customers. During the current state of emergency, the City will not impose late fees or shut off service due to lack of payment. We encourage you to continue to make payments to avoid falling behind. We work with customers to set up payment plans or find financial assistance from other organizations.

Utility Billing Dates for 2021:

ROUTE 1		
Bill Date	Due	Reminder
1/7/21	1/21/21	1/28/21
3/11/21	3/25/21	4/1/21
5/6/21	5/20/21	5/27/21
7/8/21	7/22/21	7/29/21
9/9/21	9/23/21	9/30/21
11/4/21	11/18/21	11/25/21

ROUTE 2		
Bill Date	Due	Reminder
1/14/21	1/28/21	2/4/21
3/18/21	4/1/21	4/8/21
5/13/21	5/27/21	6/3/21
7/22/21	8/05/21	8/12/21
9/16/21	9/30/21	10/7/21
11/11/21	11/25/21	12/2/21

ROUTE 3		
Bill Date	Due	Reminder
1/21/21	2/4/21	2/11/21
3/25/21	4/8/21	4/15/21
5/20/21	6/3/21	6/10/21
7/29/21	8/12/21	8/19/21
9/23/21	10/7/21	10/14/21
11/18/21	12/2/21	12/9/21

ROUTE 4		
Bill Date	Due	Reminder
1/28/21	2/11/21	2/18/21
4/1/21	4/15/21	4/22/21
5/27/21	6/10/21	6/17/21
8/5/21	8/19/21	8/26/21
9/30/21	10/14/21	10/21/21
11/25/21	12/9/21	12/16/21

BE WATER-WISE! SAVE MONEY BY REDUCING YOUR USE.

Your route number is shown on your statement.

ROUTE 5		
Bill Date	Due	Reminder
2/4/21	2/18/21	2/25/21
4/8/21	4/22/21	4/29/21
6/10/21	6/24/21	7/1/21
8/12/21	8/26/21	9/2/21
10/7/21	10/21/21	10/28/21
12/2/21	12/16/21	12/23/21

ROUTE 6		
Bill Date	Due	Reminder
2/11/21	2/25/21	3/4/21
4/15/21	4/29/21	5/6/21
6/17/21	7/1/21	7/8/21
8/19/21	9/2/21	9/9/21
10/14/21	10/28/21	11/4/21
12/16/21	12/30/21	1/6/22

ROUTE 7		
Bill Date	Due	Reminder
2/18/21	3/4/21	3/11/21
4/22/21	5/6/21	5/13/21
6/24/21	7/8/21	7/15/21
8/26/21	9/9/21	9/16/21
10/21/21	11/4/21	11/11/21
12/23/21	1/6/22	1/13/22

ROUTE 8		
Bill Date	Due	Reminder
3/4/21	3/18/21	3/25/21
4/29/21	5/13/21	5/20/21
7/1/21	7/15/21	7/22/21
9/2/21	9/16/21	9/23/21
10/28/21	11/11/21	11/18/21
12/30/21	1/13/22	1/20/22

THE CITY OFFERS GREAT DISCOUNTS & REBATES FOR LOW-INCOME HOUSEHOLDS!

Contacting Us:

We encourage you to use e-mail whenever possible as our phones are routinely busy. Make sure we have your e-mail address by sending an e-mail to ub@Lynnwoodwa.gov. If you leave a voicemail for us, please provide your name, account # or address, phone and e-mail.

Accurate Account Information:

To serve you properly and efficiently, it is important that you keep your account information current. If you change your phone, e-mail or move please contact us at ub@Lynnwoodwa.gov.

Water Meter Reminders:

Water meters are the property of the city. Do not tamper with the meter or the meter shut off valve. Property owners are responsible for maintenance and repair of the water service line from the City's meter to the point of use. Property owners must keep water meters accessible to Utility employees.

Each property should have a water shut-off valve for your use. If you need to make repairs and do not have (or cannot locate) your shut-off valve, call 425-670-5170. City employees can turn off your water service at the meter while repairs are made. Restrictions apply.

The City is in the process of installing new, electronic water meters which will allow you to monitor your usage using the Internet. See www.lynnwoodwa.gov for details and current information.

Final Billing-Web Check Utility Lien Service:

Washington State Law requires title and escrow companies to contact us about utility liens when a property is sold. The City of Lynnwood contracts with Web Check Canopy, Inc. for this service.

Print January 2021

Reduced Rates - Apply Any Time:

Reduced Rates for those who live inside the corporate limits of the City of Lynnwood and are:

- Approved for a low income property tax exemption or deferral by the Snohomish County Assessor (425-388-3540). Once approved by Snohomish County, you can apply for Lynnwood's reduced utility rates. *OR*
- Receiving TANF or SNAP through the State of Washington (1-888-436-6392). Once approved for either of these Washington State Assistance Programs you can apply for City of Lynnwood reduced utility rates.
- Reduced utility rates start with the first full billing after you are approved.

Renewal each year is required. Renewals accepted 10/1 to 12/31. Reduced Rates expire after your last bill of the year. Reduced rates are not retroactive.

Rebates - Specific Enrollment Dates Below:

Rebates for those who live inside the corporate limits of the City of Lynnwood and:

- Have children approved for Free/Reduced Lunch through the Edmonds School District. New City application required each year. Apply to City 9/1 to 10/31. *OR*
- Are low income and 61+. New applications accepted 7/1 to 8/31. Renewal each year is required. Renewals accepted 6/1 to 8/31. *OR*
- Approved for a low income property tax exemption or deferral by the Snohomish County Assessor (425-388-3540), and occupy a multiple or mobile unit property where the City provides utilities, but are not directly billed by the City. New City application required each year. Apply to City 10/1 to 11/1.

For Applications and Program Details:

www.Lynnwoodwa.gov,
ubdiscounts@Lynnwoodwa.gov, 425-670-5164.



LYNNWOOD
WASHINGTON

YOUR GUIDE TO CITY UTILITIES for 2021

Billing and Due Dates
Payment Options
Reduced Rates & Rebates
Electronic Billing

Utility Billing

425-670-5170

M-F 8:30 am - 4:00 pm

ub@Lynnwoodwa.gov

Reduced Rates/Rebates

425-670-5164

ubdiscounts@Lynnwoodwa.gov

For utility emergencies, contact the Public Works Department

425-670-5200 M-F 7am-3:30 pm
425-329-6205 After Hours

Lynnwood City Hall: 19100 44th Ave. W
City Hall is currently closed due to Covid-19. See www.Lynnwoodwa.gov for updates, or 425-670-5000 8:30 a.m. - 5:00 p.m. M-F

Other Providers:

Electricity: PUD 425-783-1000

Natural Gas: PSE 1-888-225-5773

Solid Waste:

East of Hwy 99: Waste Management
425-481-1100

West of Hwy 99: Republic Services 425-778-0188
Community Assistance: Dial 211

Payment Arrangements:

See Payment Arrangements at www.Lynnwoodwa.gov. Owners of rental property may request no arrangements for their property.

Repaired a leak?

You may be eligible for an adjustment to your bill once you have made repairs. To request a leak adjustment, submit a "Leak Repair Adjustment Request" form to Utility Billing.

Rental Property and Tenant Billing:

The City bills tenants as a courtesy to property owners. To request direct billing of tenants, submit a "Rental Status Application". Property owners remain legally responsible for all utility charges (LMC 13.34.040). If desired, owners and tenants can use the average cost per day on the most-recent bill to allocate costs when the lease ends.

Si usted necesita asistencia adicional en su idioma principal, por favor llame al numero: 425-670-5170 y solicite un intérprete. Se le proporcionará uno sin costo alguno.

Nếu cần hỗ trợ về ngôn ngữ, vui lòng gọi số 425-670-5170 và yêu cầu thông dịch viên. Bạn sẽ được trợ giúp miễn phí.

만약 여러분이 여러분의 모국어로 도움이 필요 하시면, 전화 425-670-5170 으로 전화 하셔서통역을 요청하십시오. 무료로 통역을 제공해 드립니다.

Если вам нужна дополнительная помощь на вашем родном языке, позвоните по номеру 425 670-5170 и попросите переводчика. Переводчик будет предоставлен вам бесплатно.