

**CITY OF LYNNWOOD  
HUMAN SERVICES COMMISSION MINUTES  
August 6, 2020 Meeting**

**Call to Order**

The meeting was called to order by Vice Chair Collier at 6:32 p.m.

**Roll Call**

<b>Commissioners Present:</b>	<b>Staff:</b>
Mary Anne Dillon	Lynn Sordel, PRCA Director and Staff Liaison
Vanessa Villavicencio	Ashley Dawson
Pam Hurst	Leah Jensen
Michelle Reitan	
Chairman Sandi Farkas-absent	
Vice Chair Chris Collier	
Kris Hildebrandt	
<b>City Council Liaison:</b>	
Jim Smith	

**Approval of Minutes**

There were no minutes submitted

**Citizen Comments**

None

**Commissioner Comments**

The Commissioners expressed their collective excitement to be back together. This was their first meeting since March.

**Discussion:**

Director Sordel introduced Dr. Robin Fenn who was contracted to complete the report on The Role of the City of Lynnwood in Access to and Affordability of Primary Care, Behavioral Health and Dental Health Services.

She completed the report in March (pre COVID-19) and was present to review the findings from her Consumer Focus Group and Key Stakeholder interviews conducted in January and February.

1 Dr. Fenn presented a comprehensive Power Point which detailed the findings and  
2 ideas. A total of 14 stakeholders were interviewed and two focus groups were also  
3 conducted.

4  
5 Dr. Fenn spoke about the key findings which included the following topics for  
6 consideration by the Commission:

- 7
- 8 1. Cost is a barrier to all health care
- 9 2. There is a perceived lack of vision care for children and older adults
- 10 3. Transportation is an ongoing concern as many individuals do not have means to  
11 access appointments
- 12 4. There is a perceived lack of providers, specifically those that accept Apple Health  
13 of other Medicaid assistance.
- 14 5. Many people expressed their concerns about receiving information, a source  
15 where they could get trusted information
- 16 6. There was also a perceived lack of providers for behavioral health
- 17

18 Following this discussion, Dr. Fenn reiterated this might be an area where the  
19 Commission and staff could create a follow up discussion with the stakeholders and  
20 partners.

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22 Dr. Fenn transitioned into a discussion about what is the City of Lynnwood's role and  
23 what should be its focus going forward?

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25 A number of ideas were presented including:

- 26
- 27 1. The city has the unique ability to be an advocate for health issues and could work  
28 closely with the local legislators to create health policies issues for consideration  
29 in Olympia
- 30 2. The Commissioners and staff should consider hosting a follow up discussion with  
31 the stakeholders to obtain more information and ideas, especially given the fact  
32 the initial interviews were pre COVID-19. It was agreed the Pandemic has likely  
33 amplified their ideas.
- 34 3. As this issue advances, it is also a distinct possibility there could be some  
35 collaboration with other South County cities who are dealing with similar issues
- 36

37 Dr. Fenn finished her review and thanked Lynn, his staff and the Commission for  
38 supporting her work, and she hoped the Commission would use this information to  
39 create strategies that would improve the health of the city's residents.

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41 The Commissioners thanked Dr. Fenn for her great work. They also agreed with her  
42 assessments and started to contemplate next steps.

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44 Vice Chair Collier requested Director Sordel to send out a follow up email to each  
45 Commissioner to solicit any additional thoughts or comments.

1 The Commissioners agreed to devote most of their September 3<sup>rd</sup> meeting to another  
2 discussion about the report and next steps.

3  
4 Director Sordel stated he felt it would be beneficial to hear a brief presentation from his  
5 Healthy Communities Division as they have been focusing on some health policies and  
6 ideas since their creation in 2009.

7  
8 Director Sordel also stated he was confident his staff could immediately step in and  
9 support the Commission with any of the ideas they create. He reaffirmed his support of  
10 the Commissioners and their work.

11  
12 **OTHER BUSINESS**

13  
14 Director Sordel reminded the Commissioners of the August 27<sup>th</sup> Planning Commission  
15 meeting where the City's Housing Action Plan will be discussed. Each Commissioner  
16 will receive a Zoom invite to attend.

17  
18 **ADJOURN**

19  
20 The meeting was adjourned at 8:07 p.m.

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22 Respectfully Submitted by:

23  
24 Lynn D. Sordel  
25 Director of Parks, Recreation and Cultural Arts  
26 City of Lynnwood

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Chair: Commissioner Farkas unanimously elected as Chair

Vice Chair: Commissioners will vote for Vice Chair at the March 5, 2020 meeting.

1 **Approval of 2020 Meeting Calendar:**

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3 The 2020 Meeting Schedule unanimously approved with corrections and  
4 revisions.

5  
6 **Review and Approval of the Human Services Annual Report to Council:**

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8 The 2020 Annual Report unanimously approved with revisions.

9  
10 **Focus Group Updates:**

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12 Commissioners will receive an analysis of the data collected through focus  
13 groups at the April 6. In January/early February, seniors were interviewed.  
14 Interviews for focus groups consisting of healthcare providers are being  
15 scheduled. In March, recruitment for the consumers focus group will begin.

16  
17 Data that may be extracted from the results of the focus groups:

- 18 • Identifying the barriers to healthcare
- 19 • The role mental illness plays in the failure to access healthcare
- 20 • Barriers that city policies play in the failure to access healthcare
- 21 • Consolidating information on how and where to access healthcare
- 22 resources
- 23 • Defining the role the city should play in meeting healthcare needs in the
- 24 community

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26 **Other Business/Reports**

27  
28 Two applications received for the open Human Services Commission positions.  
29 Next step for applicants will be an interview with Mayor Smith.

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31 **Council Liaison Report**

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33 Council member Smith is looking forward to working with the group.

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36 ***NEXT MEETING: March 5, 2020***

37  
38 ***ADJOURNMENT: The meeting was adjourned at 7:46 PM***

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40 ***SUBMITTED BY Sandi Farkas, CHAIR***