

## #3166 MUNICIPAL COURT COLLECTIONS - ADDENDUM #2

Addendum #2 dated October 17, 2019 is issued to:

## A) ANSWER QUESTIONS REGARDING THIS SOLICATION:

- 1. What percentage of dollars do you expect to be collected as a percentage of the total dollars assigned to the vendor awarded this contract?
  - The court does not have an expectation for percentage of dollars that may be collected as a percentage of the total value of this contract.
- 2. Under your current contract, what percentage of dollars have been collected as a percentage of the total assigned?
  - The percentage of dollars collected varies by case.
- 3. What is the cost structure of your current LMC Collections contract?
  - We are currently using the Department of Enterprise Service Contract #02912 Debt Collections Services. A link to the contract is provided for your reference: https://apps.des.wa.gov/DESContracts/Home/ContractSummary/02912
- 4. What areas and/or processes are you looking to improve under this new contract?
  - The Lynnwood Municipal Court believes in a positive approach when dealing with debtors and seeks to strike a balance between effective debt collection and compassion for debtors struggling to meet their financial obligations. For suggested collection services and expectations, please see Section 3 Scope of Work.
- 5. Is there a page limit for the RFP response and/or page limit per section of the RFP response?
  - There is no page limit to your proposal; however, please be concise and do not include marketing material in your response.
- 6. Will this contract be awarded to one or multiple vendors?
  - We plan to contract with a single vendor for these services.

All other terms and conditions remain unchanged.

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