MINUTES OF THE LYNNWOOD CITY COUNCIL FINANCE COMMITTEE HELD THURSDAY, MARCH 25, 2021 AT 3:00 p.m. VIA ZOOM

A. Attendance:

Council President George Hurst Councilmember Julieta Altamirano-Crosby Councilmember Christine Frizzell (Chair) Executive Assistant Lisa Harrison Others Attending:
Acting Finance Director Corbitt Loch
City Treasurer Cyndie Eddy
Budget Supervisor Janella Lewis
Public Works Director Bill Franz

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B. Discussion- Amendment of Utility Payment Rules

Acting Finance Director Loch discussed the rules on how and when customers must pay. Now that the Governor has extended the moratorium on shut offs and late fees until the end of July, it is a good time to review the rules. Loch stated that he would like to have the revisions in place before August.

The finance department has surveyed surrounding communities and there are no apparent commonly used policies. Loch also learned that the City's authority to shut off water service or impose liens is limited to four months of charges, not the entire amount owed as was previously reported. He explained that more research is being done including mapping of delinquent accounts to identify geographic clusters and to develop outreach strategies to specific community groups.

Committee members were reminded that utilities are accounted for in an Enterprise Fund", which is a stand-alone fund that must pay for itself based on utility fees collected. Therefore, lost utility revenue should not be addressed by transfers from the general fund. Loch stated that the Utility Fund is not at a point where it is strapped for cash. Given the COVID-19 pandemic, we need a more flexible repayment plan for struggling households. We also do not know what terms will apply to the American Rescue Plan funds to be received. The forthcoming provisions may allow cities to cover lost income due to utility delinquencies.

Loch reviewed the status of delinquencies, which showed that 598 accounts are over 120 days past due, with \$450,000 past 120 days in residential fees and \$208,000 commercial. He then shared recommendations on payment rules, penalties, due dates, and shut-off timing. The scenarios allow the city to minimize operational costs while supporting struggling utility customers.

Ms. Lewis shared example scenarios from individual delinquent accounts and what their repayment plan could look like.

The committee asked to see the mapping, the number of aging accounts that are commercial versus residential versus rental, and some more repayment scenarios for the next finance committee meeting. There may be different repayment strategies for different types of accounts. After reviewing and arriving at a recommendation, the information will then be reported to council.

44	The next meeting will be held on April 22, 2021 at 3:00 pm. It was mentioned that the new
45	Finance Director Michelle Meyer will be in attendance to review the year-end results and
46	February sales tax information.
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49	The meeting was adjourned at 4:15 pm.
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52 53	Corbitt Loch
54	Corbitt Loch, Acting Finance Director

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