



Special Message from State Auditor Pat McCarthy

McCarthy's Corner



Here at the Office of the Washington State Auditor, we have faced the unfortunate reality behind increasing cyberattacks. We are working through the very scenario we and so many government agencies work hard to prevent: A data breach.

As many of you already know, we were alerted to a security incident involving a third-party file transfer service our office used to share information with the public agencies we audit. Although we had stopped using the service in question at the end of the year,

in mid-January we were notified about an incident that happened toward the end of 2020. Over the next few weeks, we learned that data stored in Accellion's File Transfer Application had been compromised. The incident remains under investigation by SAO, Accellion and law enforcement.

Threats against third-party service providers are an increasing concern. Sophisticated cybercriminals who successfully attack these service providers can access the data of multiple organizations. There have been several examples of this issue in the past year. Indeed, many other companies and public agencies around the world used the Accellion system and were affected by the same security incident as SAO.

We continue our work to mitigate any harm caused by this incident, including communicating with the local governments and state agencies whose audit data may have been affected, responding to their questions as best we can, and providing updated information as it becomes available. We are offering support to Washingtonians' whose personal information may have been made vulnerable. Our dedicated webpage, sao.wa.gov/breach2021, is kept up to date to explain how SAO is responding to the incident and suggest resources for those affected.

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Responding to a data breach is extremely challenging for a public entity. The response demands urgent action, but also requires diligence and accuracy. Public agencies must uphold public expectations of transparency and accountability, but they also must be circumspect – otherwise the information disclosed may help the very cybercriminals who engineered the attack.

I can also tell you this experience has deepened our commitment to government cybersecurity. It is vitally important that we do all we can do, and help other governments do all they can do, to prevent successful attacks.

We continue to conduct cybersecurity audits, which help governments identify areas for improvement. And we continue to offer resources, tips and ideas for our colleagues to help them protect their systems and data. I know you all take this subject seriously as well, and I look forward to our collective partnership in efforts to improve cybersecurity. The dangers we face, as we know all too well, are very real.



Pat McCarthy

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Do your employees and citizens have a way to report concerns?

Imagine this scenario: A school district employee observes a co-worker taking the deposit home each night. The employee knows it's a problem but struggles with how they might go about reporting it and how it might affect their job in the future. The employee is fearful of the backlash from the co-worker if it becomes known who shared the concern.

Or how about a payroll clerk told to process an unsupported payment to the general manager who is giving this direction? Where does an employee go when it's the head of the organization that they have an issue with?

These employees are like many others – working front and center in daily operations and most likely to notice problems. These scenarios might raise red flags for theft, or policies or laws not being followed.

Employees often really struggle with how to handle these types of situations. It's also unrealistic to assume employees will always feel comfortable going to their direct manager with concerns, especially when the issue might involve that manager. Sometimes employees need a way to report anonymously to feel comfortable sharing their concerns.

And it's not just employees who make observations. Citizens, too, observe government workers daily. Consider the citizen who might observe a cashier who routinely doesn't offer receipts to customers, or a citizen who lives next door to a public works employee who brings home rock in County-owned equipment.

As such, it's important that local governments provide employees and citizens with a safe and trusted reporting process. Doing so helps you find out about issues and address them promptly, mitigating financial and other negative effects to your organization. In fact, a [2020 report by the Association of Certified Fraud Examiners](#) shows that governments with hotlines detect frauds more quickly and have smaller frauds on average than those without them.

To help you get started, we have [a new resource](#). It discusses options and considerations for developing your own reporting process and related policies and procedures. It also provides links to some additional information that will help you.

If you would like to offer feedback about this resource, or talk with one of our financial management specialists, email us at Center@sao.wa.gov.

Single audit alert: Updated guidance for due dates and items reported on the Schedule of Expenditures of Federal Awards (SEFA)

In July, we told you about changes to the single audit due dates and information required to be reported on the Schedule of Expenditures of Federal Awards (SEFA). Additional guidance was published in the [2020 Compliance Supplement Addendum](#) on Dec. 22, 2020, and in [Memorandum M-21-20](#) on March 19, 2021, by the U.S. Office of Management and Budget. As you read through the entire Addendum and M-21-20, here are some key items for your attention:

Single audit due dates

The Addendum contained a 3-month single audit due date extension for certain entities having a year-end in 2020 and that received COVID-19 funding.

M-21-20 contained different extension guidance that affects all entities that had not filed their single audits with the Federal Audit Clearinghouse as of March 19, 2021. This additional guidance allowed a six month extension and applies to all entities, not to only those receiving COVID-19 funding.

Affected year-ends and new due dates include:

Fiscal Year Ended	Original 9-month Due Date	Extended Due Date –Addendum (if filed before 3/19/2021)	Extended Due Date – M-21-20 (if unfiled at 3/19/2021)
January 31, 2020	October 31, 2020	January 31, 2021*	April 30, 2021
February 29, 2020	November 30, 2020	February 28, 2021*	May 31, 2021
March 31, 2020	December 31, 2020	March 31, 2021*	June 30, 2021
April 30, 2020	January 31, 2021		July 31, 2021
May 31, 2020	February 28, 2021		August 31, 2021
June 30, 2020	March 31, 2021		September 30, 2021
July 31, 2020	April 30, 2021		October 31, 2021
August 31, 2020	May 31, 2021		November 30, 2021
September 30, 2020	June 30, 2021		December 31, 2021
October 31, 2020	July 31, 2021		January 31, 2022
November 30, 2020	August 31, 2021		February 28, 2022
December 31, 2020	September 30, 2021		March 31, 2022
January 31, 2021	October 31, 2021		April 30, 2022
February 28, 2021	November 30, 2021		May 31, 2022
March 31, 2021	December 31, 2021		June 30, 2022
April 30, 2021	January 31, 2022		July 31, 2022
May 31, 2021	February 28, 2022		August 31, 2022
June 30, 2021	March 31, 2022		September 30, 2022

* If a single audit report for this yearend was not filed with the Federal Audit Clearinghouse as of March 19, 2021, the extended due date would be in the next column. If the single audit report was filed before this date, then the extended due date in this column would apply if the entity received COVID-19 funding.

Note: If the due date falls on a weekend or federal holiday, it changes to the next business day.

No application or approval is needed in either case to use the applicable extension. Entities that take advantage of the extension period must document the reasons for doing so, which does not jeopardize their future qualification for “low risk” status under 2 CFR §200.520.

Remember, the guidance in the Addendum and M-21-20 only affects one of the criteria for determining the actual audit submission due date. Under federal law (2 CFR §200.512), the entity’s due date for an audit submission is the earlier of 1) 30 calendar days after receipt of the audit report, or 2) nine months after the end of the audit period (plus extension).

Schedule of expenditures of federal awards (SEFA)

Additional SEFA guidance was also issued in the Addendum for:

- Provider Relief Program (CFDA 93.498) (PRF) –
 - o This program, including lost revenue, will be first reported on the SEFA for years ending on or after Dec. 31, 2020. No amounts related to this program are to be reported on the SEFA for fiscal years ending prior to that date.
 - o For fiscal years ending Dec. 31, 2020, and in 2021 on or before June 29, 2021, the footnotes to the SEFA will contain a disclosure stating that the amount reported (including lost revenue) is based on the Dec. 31, 2020, PRF report to the U.S. Department of Health and Human Services.
- Donated personal protective equipment (PPE) – Some entities received donations of PPE from federal or pass-through agencies for use in their COVID-19 response activities, without an indication of its value.
 - o Receiving entities should assign a value to the PPE based on its fair market value and report it in a footnote to the SEFA. The value would not be reported with federal program expenditures on the SEFA and may be marked “unaudited.”
 - o The value of the PPE is not counted toward the federal single audit threshold, nor will it be included in the process of selecting federal programs for the single audit.

- Education Stabilization Fund under the CARES Act (CFDA 84.425) –

- o This funding was subdivided into programs as indicated by letters (84.425A – 84.425P) and some further grouped by those covered by the Education Stabilization Fund and by the Higher Education Emergency Relief Fund.
- o The SEFA should list the expenditure amounts by individual program, including the letter (e.g. 84.425C, 84.425D, 84.425E, 84.425F), and include a total for the entire program (84.425).
- o The program as a whole will be considered in the process of selecting federal programs for the single audit.

Further, we’ve learned that COVID-19 vaccines distributed to entities are not considered federal financial assistance because they remain federal property until administered to an individual. Therefore, amounts related to vaccines do not need to be included on the SEFA or in the footnotes.

Finally, State Auditor Pat McCarthy has encouraged entities to “**Document, Document, Document**” as it relates to expenditures of COVID-19 awards. The Addendum directs auditors to consider the awarding agency guidance existing at the time of the expenditure when determining compliance with applicable requirements. Some guidance has changed over time. Therefore, it will be especially important for that documentation to demonstrate how the expenditure met the requirement at the time.

The Office of the Washington State Auditor understands all of us in government are working in extraordinary circumstances. We will continue to monitor the situation and keep you apprised of any further developments. Please also remember, we are here to help governments across Washington. Contact [your audit team](#) or submit a [help desk](#) question on the SAO website.



Auditor McCarthy joins national association's committee

Washington State Auditor Pat McCarthy has been appointed to the executive committee of the National State Auditors Association. The nonpartisan group represents state auditors' interests in financial management and provides training and resources to professionals in the field.

"It's an honor to serve with my colleagues across the nation as we work to provide all Americans the government transparency and accountability they expect," said McCarthy.

The association's executive committee met and unanimously voted to name McCarthy as an at-large member on December 18. She takes a position created by the retirement of Martha Mavredes, who had been Virginia's Auditor of Public Accounts.

The National State Auditors Association is a department of the National Association of State Auditors, Comptrollers and Treasurers. More information can be found at www.nasact.org.



New checklists help you create strong controls to prevent fraud

Everyone knows a strong system of internal controls is the best way to deter fraud in your organization, or detect it quickly should it occur. But designing and evaluating internal control systems can be overwhelming. The system needs to be robust enough to detect and deter fraud, but it must also be functional, cost effective and efficient. So where do you start?

Don't worry, we have tools to help. We recently released new internal control checklists over **cash receipting** and **payroll**. You can use these checklists to evaluate your existing internal control systems and identify potential areas for improvement.

These resources are already available for you in our Resources Database. We also plan to introduce more checklists in the months to come, with an accounts payable checklist coming up next.

Make sure you're signed up

Do you want to know as soon as we have these resources available for you? [Sign up](#) to receive notifications.



The 2020 annual report filing system and the annual BARS updates are live!

Local governments with a fiscal year ending December 31, 2020 are required to file their annual report by **Sunday, May 30, 2021**. Note – early filing is encouraged to ensure staff support during the business week. Staff is available Monday – Friday from 7am – 5pm via the [HelpDesk](#) or LGCSFeedback@sao.wa.gov

The [GAAP](#) and [Cash Basis](#) BARS Manuals updates were completed in December 2020 and are available online.

The Overview of Changes contains detailed descriptions of the changes and links to the appropriate sections of the manuals. Please refer to the *Alerts and Changes* tab for determining which revisions might affect your 2020 annual reporting.

There is a new section in both manuals called “Determining Fiduciary Activities to be Reported in Custodial Funds” to assist governments in determining custodial fund activity. The GAAP section can be found [here](#) and the Cash section [here](#).

There is a completely revised section in the Cash Manual regarding “[Beginning and Ending Cash and Investment Classifications](#)”.

The BARS Reporting Templates page has been updated for 2020 annual filing templates. Also updated and available for use is the [BARS & Annual Report Filing FAQs](#) page.

If you missed the 2020 BARS Update webinars, you can find the recorded trainings on the [eLearnings](#) section of the Training and Workshops page.

SAO will have webinar offerings on the annual report filing process in April. Additionally, one on one appointments will also be offered in May for local governments that need additional support with the filing system. Information and registration is coming soon!

Sandra Groshong named new audit manager for Tacoma office

We are pleased to welcome back Sandra Groshong as our new Audit Manager for Team Tacoma, effective December 1, 2020.

Sandra comes to us from the City of Buckley, where she was the finance director for a little over a year.

Before that, she was the Audit Manager for our South King County and technology assistance teams. Sandra has over 19 years of work experience at SAO, 15 of which were with our Tacoma office.



Restructuring of the Special Investigations Program

Our Office is responsible for investigating state whistleblowers and fraud for both state and local governments.

We have recently restructured our programs, bringing these two functions together. We also want to announce our two Special Investigations Program Managers: Stephanie Sullivan and Sarrah Superville.

Stephanie and Sarrah will be working together and helping each other manage our fraud and whistleblower programs.

We are very excited to have Sarrah and Stephanie in these new roles.



Stephanie leads our Fraud Investigations Program. She has worked for our office for eight years and has been part of the Fraud Team since April 2016. Before working for the Auditor's Office, she held the position of Internal Auditor for five years with the Oregon State Board of Higher Education.



Sarrah leads our Whistleblower Investigations Program. She has worked with SAO for five years in our Everett office, where she was an auditor and one of the team's fraud specialists. Sarrah is a Certified Fraud Examiner.

Three small governments declared unauditabile; final 2020 tally released

In December 2020, the Office of the Washington State Auditor issued reports declaring three small local governments unauditabile, bringing the total of such reports to seven for 2020. The State Auditor's Office

(SAO) also notified local counties of these unauditabile governments, a step toward halting their use of tax money, restricting payments for expenditures, and their possible dissolution under a new state law.

“Since we launched our effort to ensure every government in Washington is audited, many in danger of being declared unauditible have stepped forward to become accountable,” said State Auditor Pat McCarthy. “This report identifies only seven of Washington’s more than 2,000 local governments as unauditible. Nevertheless, our goal is to ensure that every single government that receives public tax dollars is accountable to the public, and these reports are part of that effort.”

Longstanding law in Washington requires every local government to submit annual financial reports to SAO and participate in an independent audit at least once every three years. The State Auditor’s Office worked with the Legislature and local governments to address the small number of governments that do not comply with these accountability laws.

In 2020, the Legislature passed a law requiring SAO to notify the legislative authority of a county and the State Treasurer of any special purpose districts in their jurisdiction that are determined to be unauditible. The new law places restrictions on releasing sales or use taxes to those governments, restricting payments for expenditures, and allows counties to dissolve or absorb those governments. A government deemed unauditible is also referred by SAO to the State Attorney General’s Office for possible legal action.

You can read the report on 2020’s unauditible governments here: <https://portal.sao.wa.gov/ReportSearch/Home/ViewReportFile?arn=1027573&isFinding=false&sp=false>



Remote work: What 2020 has taught us

If we chose a single word to capture the essence of our 2020 work world, that word might be “unprecedented.” The coronavirus pandemic affected every aspect of our lives in ways we never could have anticipated. The unimaginable pace at which we had to move from office to remote work put many government workers on a virtual roller-coaster of finding sustainable ways to work together while being physically apart, many for the first time. So as 2020 comes to a close, let’s reflect on a few things we’ve learned.

Feedback is still critical — maybe more than ever

Feedback has always been important, but a remote worker might value it even more. In a [2014 Harvard Business study](#), 72 percent of respondents said they thought their performance would improve if their managers would provide corrective feedback. That perceived “negative” feedback, if delivered appropriately, is many times the advice employees are craving. Employees want to improve their performance, and generally they already know what they are good at and where they excel. Managers and supervisors should work to provide both praise and

corrective feedback to remote workers and make sure the feedback loop doesn’t fall apart just because employees are out of sight, out of mind. Because all of our important communications are now handled virtually, develop a plan to make feedback a two-way street. This provides remote workers the opportunity to share their feedback with managers and supervisors and clear up any misinterpretations or misunderstandings that might arise because of our new long-distance communication channels.

Meetings might be even more productive in a virtual setting

When everyone attends a meeting remotely, the playing field is more level. Although many of us used a video conferencing service before the pandemic, most meetings were held in person at a conference room, with a few people calling in virtually. Sometimes those calling in found it difficult to really feel included in the meeting. Some organizations are adopting a “remote first” policy. This policy states that if even one person needs to be remote for a meeting, then everyone is expected to join

virtually, even if they are at their desk. This way, everyone on the call feels like they have an equal voice and an equal opportunity to participate in the meeting.

Flexible schedules can not only work, but work well

For many, the stay-at-home order meant juggling children and other family commitments while also finding somewhere to work from home. Although this presented some challenges, allowing flexible work schedules gave employees a way to balance the merging of all life's responsibilities. Some days, it's easy to work a normal schedule, and flexible work hours allow for midday breaks to go for a run or walk to clear your head for more productive work. Other days, a flexible schedule makes it easier to schedule appointments with teachers or loved ones during the day. Another benefit of flexible schedules is increased productivity. Some people work better in the early morning and lose steam in the afternoon, while others find their best brain power comes in the evenings. Flexible schedules require a communication plan, because your co-workers need to know when you're available and when you aren't. Whatever schedule you work, the goal should be the same – to have meaningful collaboration with your colleagues and meet deadlines.

That feeling of connectedness is difficult but not impossible

A distributed team has many benefits, but maintaining social interaction and a feeling of connectedness takes work. We miss sharing our lives in stories in our office doorways, at the copy machine or in the lunchroom. Being in the same physical location provides openings for collaboration, as well as, spontaneous office chatter, so it is important to intentionally create opportunities to socialize virtually to avoid feelings of isolation. This [Psychology Today article](#) reminds us that meaningful human connections are vital for our mental and physical health and wellbeing, and it offers 10 suggestions about how to add "human moments" to our virtual world.

Some miss their commute while others couldn't be happier without it

For many of us who were spending time in the car, or on public transportation, there were obvious benefits of no more commute, such as financial savings and more available time. But for many, there was also a less apparent benefit – less stress. No fight to get everyone out the door in the morning, no sitting in traffic fuming about unexpected delays or careless drivers, less worry

about being late for meetings. But what about those who actually miss their commute? For some, the commute played an important role – a clear transition from work life to personal life. For workers with a busy family and home life, the commute was often a daily dose of "me time" when they could read a book, listen to music or phone friends. Some workers report missing these activities because they no longer have a dedicated time or space for them, despite supposedly having more time to do them. If you find yourself in this position, consider scheduling a commute appointment to get back that bit of personal time you need.

The biggest lesson of all

Communication is critical to success, and done right, a remote work environment can actually boost productivity and employee morale. And even with everyone's best efforts, some things just won't work and will need to change fast. Leadership teams that are agile and proactive, seek meaningful ways to share ideas across their organizations, and actively identify what's working and quickly make it a best practice will likely be most successful. As our virtual world continues into 2021, use your lessons learned to find your organization's best version of remote work.



Find your purpose to combat stress

Are you finding that you have a few stressors in your life these days? Your dining room table is also a home office and school desk; your cat interrupts important virtual meetings with your boss; so much togetherness! Connecting to a strong sense of purpose might just help you deal more effectively with stress whatever your situation might be.

So what is a sense of purpose? Basically it's understanding what gives your life meaning. For some it might be meaningful work, spending time in the kitchen baking for friends and neighbors, and volunteering in their community. This pandemic hasn't affected the ability to bake and volunteer, but there are days when it might be hard work to find the meaningful fruits of one's labor at work. Having problems finding it yourself these days? Don't worry ... you have more control than you think. You actually "create" a sense of purpose in your work life more than "find" it. If you are feeling stuck and craving a more meaningful sense of purpose at work, here are some ideas:

- **Learn what motivates you.** For many of us who work in government, our strongest motivations aren't money or a desire for prestige, but making a difference to those we serve, following a passion or using our talents. Luckily for us, we have more control over those purpose-enhancing motivators than a raise or promotion. Think about what motivates you, then tie the reasons to those less-desirable tasks and projects to find more purpose in your work. For example, your Mondays might be filled with non-stop meetings. It can be a daunting way to start the work week. If you remind yourself that those meetings help you identify and prioritize meaningful work for you and your team members, then they might have an increased sense of purpose and actually energize you. Would identifying what motivates you and a change of perspective bring more purpose to your work?

- **Look for purpose in the simple moments of your everyday work life.** Think purpose needs to have some big world-changing, life-altering impact? Actually, the

ordinary, everyday activities and behaviors you bring to work can fill you with a sense of purpose. For example, taking time to understand the uniqueness of each co-worker brings joy and a sense of purpose to some people. This might mean providing work assignments that fit each employee's strengths, learning about their treasured pets and hobbies, or taking the time to provide personalized, specific recognition for a job well done. What daily activities present opportunities to bring more purpose to your work life?

- **Leave a work "legacy."** One definition of legacy is a gift of property, by will. What if you took that definition, and redefined it as something you possess that you can give to your co-workers of your own free will. Most of us won't leave a world-changing legacy like Edison or Monet, but each of us has unique gifts that we can give to others: our time, experience, empathy, a listening ear, knowledge and gratitude. Would being generous with your gifts bring your work life more purpose?

The truth is, we all want to find meaning and purpose in our work, but often we don't know where to look. If we change our thinking about purpose from this huge, elusive thing that involves some earth-shattering, light-bulb moment to optimizing small actions and behaviors to uncover purpose little by little, we can all develop a heightened sense of purpose that can help us deal with the stress of any crisis or disruption that comes our way.

For more about purpose, check out the full article on research from Eric S. Kim, Ph.D., a research scientist with the Department of Social and Behavioral Sciences at Harvard's T.H. Chan School of Public Health:

www.health.harvard.edu/blog/will-a-purpose-driven-life-help-you-live-longer-2019112818378



Linking Lean and leadership

Lean principles have stood the test of time since their introduction by Dr. Edward Deming in the 1930s because they are universal to all process work and applicable to any organization. From large to small, private industry to public sector, east coast to west coast to around the globe, Lean principles are a proven system's approach to successful process improvement and performance excellence.

In fact, Lean principles go far beyond this original purpose of organizational process improvement and can easily be the foundation for an individual's personal value system. Many of us would make better personal decisions if first we clearly defined our goals and then took the time to understand our current condition so we didn't lose or give away anything critical or valuable to our happiness.

If we go slowly to create a comprehensive plan before moving fast to make changes in our lives and simultaneously take the time to keep our personal work space clean and organized, there is no doubt we can achieve more of what we personally desire.

The Leadership Challenge

Similar to Lean principles, the Kouzes and Posner Leadership Challenge (K&P) remains as popular today as when it was first introduced in 1987 because it is applicable to any leadership position whether that be at work, volunteering or with your family.

This article is the first in a series meant to demonstrate how the K&P leadership model connects to Lean principles bringing more success and personal satisfaction to people dedicated enough to follow them both. Today's article summarizes the five K&P behaviors or practices of exemplary leadership. Future articles will expand on how

these practices connect to specific Lean principles to gain followers and improve leadership results.

Growing Your Leadership Skills

Jim Kouzes and Barry Posner believe that leadership is learned, not a quality some people are simply born with. And what is a leader without followers?

As professors at Santa Clara University, they studied thousands of leaders that followers reported to be exemplary. Their research asked what those leaders do when they are performing at their personal best. These case studies turned into their book, *The Leadership Challenge*, describing five core behaviors that anyone can use to become a better leader regardless of their management style or personality.

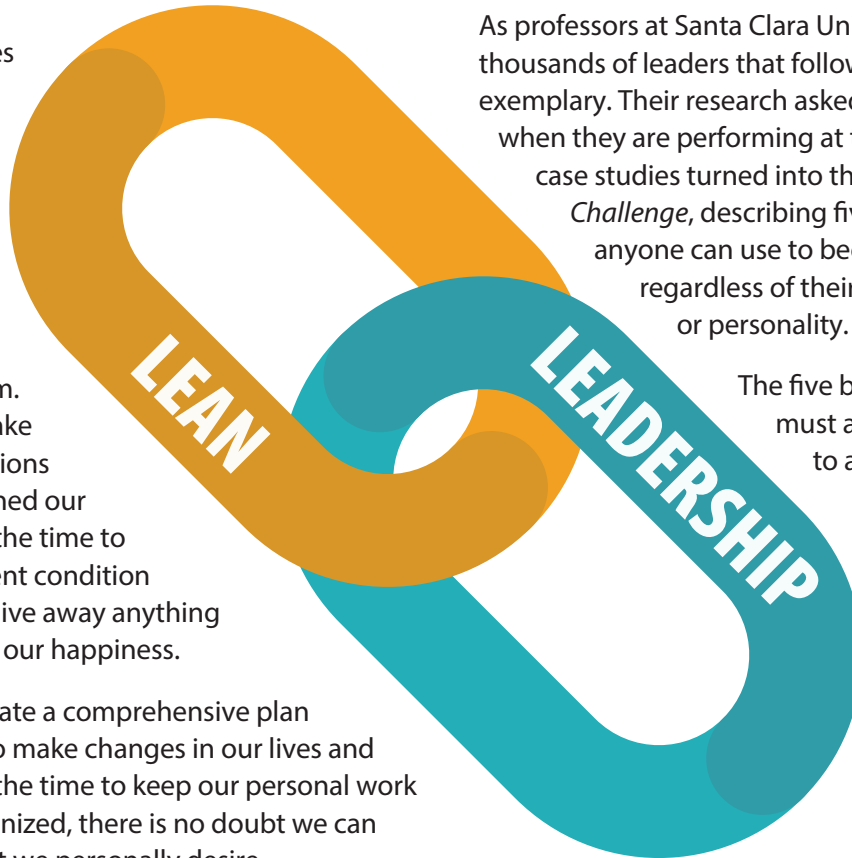
The five behaviors are a system and must all be embraced together to achieve success:

1. Model the way:

Leaders know that followers watch and duplicate their actions, not the words from speeches or motivational posters. This means that leaders must be clear and confident about

their own personal values so their unconscious actions are consistent with their words. "Titles are granted, but it's your behavior that wins you respect. Concentrating on producing small wins, leaders build confidence that even the biggest challenges can be met."

2. Inspire a shared vision: Leaders dream of a different future and then ignite enthusiasm for their vision in others by tapping into their followers' desire and motivation to contribute. "Leaders have a desire to make something happen. Leaders forge a unity of purpose by showing constituents how the dream is for the common good."



3. Challenge the process: Leaders are pioneers who are willing to step into the unknown and seek out personal challenges that go beyond their status quo. They often take risks based on the suggestions and feedback of peers, staff and customers. “As weather shapes mountains, problems shape leaders. They learn from their failures as well as their successes.”

4. Enable others to act: Leaders give away information, power and authority allowing the team to achieve extraordinary results, far beyond what can be achieved by the leader alone. “Those who are expected to produce the results must feel a sense of ownership. Leadership is a relationship, founded on trust and confidence.”

5. Encourage the heart: Leaders know that achieving great results takes a big commitment and long struggle, which can leave teams frustrated and exhausted. A leader recognizes individual efforts and team accomplishments to fuel excitement

and motivate followers through barriers. “Genuine acts of caring can uplift the spirits and draw people forward. Encouragement can come from dramatic gestures or simple actions.”

Over 30 years after *The Leadership Challenge* was first published, the five practices of exemplary leadership continue to be relevant today. Anyone can learn this model of easy-to-grasp practices if they are willing to step up and accept the challenge to lead.

Applying these leadership skills to your role

Specific roles require different skill sets. Future articles will provide suggestions for how K&P behaviors coordinate with Lean principles for leaders in any role. Regardless of whether you are an experienced executive, first-time manager, frontline supervisor, manager with a new team, or subject-matter expert with no formal management responsibility at all (an informal leader), this series of articles is for you. Watch this blog for those upcoming articles.

Annual report takes a 20/20 look at 2020

2020 has been a year unlike any other. However, we at the Office of the Washington State Auditor still have a responsibility to report on what we’ve done this year.

We invite you to click through our [interactive 2020 annual report](#). Learn about the amount and kinds of audits and investigations we have done, including some high profile cases, as well as some of what we have planned for 2021. Look at an overview of our budget and funding. And discover what other work our Office performs as we strive to increase government transparency and accountability.

This year’s report contains an important change from previous editions: We based the statistical information on the state’s fiscal year, which runs through June 30, instead of the calendar year. This shift will better align the report with similar reporting done by other state agencies.

We want to hear from you. Questions, comments or concerns? Email webmaster@sao.wa.gov.

