



## #3178 PERMIT TRACKING & PLAN REVIEW SOFTWARE SOLUTION - ADDENDUM #3

Addendum #3 dated February 14, 2020 is issued to:

### A) TO PROVIDE CLARIFICATION ON PREVIOUSLY PROVIDED ANSWERS:

The City has revised its answer to Addenda #2, Q/A #9

How many permit types do you have within each Department?

*Answer: The City currently has 60 permit types, The City's permit types vary between departments, Building, Planning, Public Works, Fire, etc., totaling 111 possible combinations of permits and 140 possible plan variations, for which an application can be submitted.*

### B) TO ANSWER QUESTIONS RECIVED REGARDING THIS SOLICITATION:

1. Has the City been given a demonstration or received consultation from a third-party?

*Answer: Refer to Addenda #2, Q/A #6 & #7*

2. The RFP references 35, 40 and 70 users. Please provide clarity on the total number of users. How many mobile users?

*Answer: Both Section 1.2 – Background, item D and Section 2.2 – Current Software System and Process Information, item A reference the City of Lynnwood's Development and Business Services team consisting of 40 individuals. While the City referenced 40 individuals in these sections of the RFP, the City requests pricing for 35 and 70 users.*

3. Why are you moving away from EnerGov? Any specific shortcomings?

*Answer: The City implemented EnerGov over 10 years ago. At that time, configuration decisions were made that limit some function capabilities. Since EnerGov was implemented over 10 years ago, the City would like to see what various solutions and features are currently available.*

4. Please expand on EnerGov's current set up that has limited your capabilities.

*Answer: As mentioned previously, the City implemented EnerGov over 10 years ago. At that time, configuration decisions were made that limit some function capabilities. Since EnerGov was implemented over 10 years ago, the City would like to see what various solutions and features are currently available.*

5. What particular features are you interested in? What features does EnerGov not offer?

Answer: Refer to Exhibit E – Functional and Technical Requirements/Capabilities for the City’s list of desired functionalities.

6. Will you be moving all electronic documents? Doing data migration? Bringing forward any existing electronic documentation? Conversion of legacy data? Old documents permanently housed in old system?

Answer: Refer to Addenda #2, Q/A #2

7. How do police & fire fit into this situation? Is there a standalone code enforcement department?

Answer: The City’s code enforcement is within the Development Services Department.

8. Are you currently doing electronic plan review?

Answer: The City is currently doing some electronic plan review but wishes to move to an all-electronic plan review process.

9. Can you please elaborate on the usage, will the users need full access licenses or mobile/partial licenses?

Answer: At this time, the City is requesting pricing for 35 and 70 full licenses, as shown in Exhibit D, Price Proposal Worksheet.

### **C) TO PROVIDE INFORMATION TO VENDORS:**

1. Publish the current Vendor List, please see Attachment A – Vendor List.

All other terms and conditions remain unchanged.

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Attachment A – #3178 Permit Tracking & Plan Review Software, Vendor List

## #3178 Permit Tracking & Plan Review Software Solution

### Attachment A - Vendor List

Updated: February 13, 2020

|    | Vendor                              | Contact Name                    | Email  | Phone                          | Pre-Proposal Conference? | Proposal Submitted? |
|----|-------------------------------------|---------------------------------|--|--------------------------------|--------------------------|---------------------|
| 1  | Citizenserve                        | Kara McFall<br>James Reid       | <a href="mailto:kara@citizenserve.com">kara@citizenserve.com</a><br><a href="mailto:james@citizenserve.com">james@citizenserve.com</a>                                     | 1-800-325-9818 x 709<br>(Kara) | X                        |                     |
| 2  | Accela                              | Scott Casselman<br>Sue Ferguson | <a href="mailto:rfp@accela.com">rfp@accela.com</a>   | 925-659-3253                   | X                        |                     |
| 3  | City Reporter by Noratek            | Glenn Pommer                    | <a href="mailto:gpommer@noratek.com">gpommer@noratek.com</a>   | 1-866-264-2236                 |                          |                     |
| 4  | GovPilot                            | Dylan Kaplan                    | <a href="mailto:dylan@govpilot.com">dylan@govpilot.com</a>   |                                | X                        |                     |
| 5  | Viewpoint                           | Andy Navarro                    | <a href="mailto:andy.navarro@opengov.com">andy.navarro@opengov.com</a>   | 617-577-9000 x 112             |                          |                     |
| 6  | Dude Solutions                      | Von Johnson<br>Deb Castle       | <a href="mailto:jon.johnson@dudesolutions.com">jon.johnson@dudesolutions.com</a><br><a href="mailto:deborah.castle@dudesolutions.com">deborah.castle@dudesolutions.com</a> | 919-674-8659<br>253-244-4574   | X                        |                     |
| 7  | Calytera                            | John Hanby                      | <a href="mailto:j.hanby@calytera.com">j.hanby@calytera.com</a>   | 512-623-9786                   |                          |                     |
| 8  | Infor                               | Shannon Thomas                  | <a href="mailto:shannon.thomas@infor.com">shannon.thomas@infor.com</a>   | 651-767-4165                   |                          |                     |
| 9  | Energov (Tyler)                     | Andrew Meyer                    | <a href="mailto:andrew.meyer@tylertech.com">andrew.meyer@tylertech.com</a>   | 888-355-1093 x 763149          | X                        |                     |
| 10 | CityworksAzteca Systems, LLC        | Jarrod Gerbaud                  | <a href="mailto:jgerbaud@cityworks.com">jgerbaud@cityworks.com</a>   | 916-276-0974                   |                          |                     |
| 11 | CentralSquare                       | Ricardo Mai                     | <a href="mailto:proposals@centralsquare.com">proposals@centralsquare.com</a>   | 407-304-3236                   |                          |                     |
| 12 | GovSense                            | Allison Dudley                  | <a href="mailto:adudley@govsense.com">adudley@govsense.com</a>   | 888-824-1294                   |                          |                     |
| 13 | Sages Network                       | Harish                          | <a href="mailto:support@sagesnetworks.com">support@sagesnetworks.com</a>   | 678-471-7392                   |                          |                     |
| 14 | Bitco                               | Cory Jorgensen                  | <a href="mailto:cjorgensen@bitcosoftware.com">cjorgensen@bitcosoftware.com</a>   | 425-3637-4016                  |                          |                     |
| 15 | City Force                          | Anthony Howell                  | <a href="mailto:anthony.howell@wentinc.com">anthony.howell@wentinc.com</a> ;   | 440-212-7696                   |                          |                     |
| 16 | OpenGov                             | Jack English                    | <a href="mailto:jenglish@opengov.com">jenglish@opengov.com</a>   | 646-659-7721                   |                          |                     |
| 17 | ICC Community Development Solutions | Suzanne Owens<br>Brian          | <a href="mailto:sowens@iccsafe.org">sowens@iccsafe.org</a>   | 855-436-2633 x 158             | X                        |                     |

**#3178 Permit Tracking & Plan Review Software Solution  
Attachment A - Vendor List**

Updated: February 13, 2020

|    |                         |                            |  |                    |   |  |
|----|-------------------------|----------------------------|--|--------------------|---|--|
| 18 | Oracle                  | Suvom Mitro                | <a href="mailto:suvom.mitro@oracle.com">suvom.mitro@oracle.com</a>                             | 703-364-0001       |   |  |
| 19 | Vision 33               | Kayla Hickey<br>James Reid | <a href="mailto:kayla.hickey@vision33.com">kayla.hickey@vision33.com</a>                       | 709-722-7213 X 731 | X |  |
| 20 | Intergen                | Harris Schneiderman        | <a href="mailto:harris.schneiderman@teamintergen.com">harris.schneiderman@teamintergen.com</a> | 425-449-2702       | X |  |
| 21 | Edgesoft                | Nancy Aguilar              | <a href="mailto:naguilar@edgesoftinc.com">naguilar@edgesoftinc.com</a>                         | 310-321-7658       | X |  |
| 22 | Gov Built               | Tim Grant                  |  | 785-452-1476       | X |  |
| 23 | Silver Lining Solutions | Eric Koontz                | <a href="mailto:eric@silverliningsolutions.com">eric@silverliningsolutions.com</a>             | 720-789-1192       | X |  |