1. After logging in to the Lynnwood Self Service page, click on **Utility Billing** from the right menu.



2. Add your account as needed, or click on Accounts to see the list of already linked accounts:

			E .	θ
Utility Billing				
To make a payment, view your account balance, or view previo	ous bills, enter your Account Number and	Customer Number and click the Search button. Your Account and Customer numbers can be found on your Utility Bill. View a sample Utility Bill.	Home	
You may also link your Utility Billing account to your profile usi	ing this link: <u>Utility Billing Account Link Set</u>		Lynnwood Self Service	
Account Number			Utility Billing	
Customer ID			Accounts	
	Remember these values		Contact Us	
	_			
	Search Reset			

3. Click on Manage Bills under the account you need to edit:



4. Click on **Pay** after selecting the bill/s:

	WOOD						
Utility Billing Manage Bills	g						Account Summary
Service Address							
Account Number							
As of	05/31/2023						
Outstanding Bills (bill	years 2003 to 2025 only)						Show Past Bills
Pay Bill	Bill	Bill Date	Pay By	Charges	Pending	Balance Due	Details
							Bill Details
						Total Due:	
							Pay
						select bills you would like to	pay now, then click "Pay"

5. From the next screen, you are prompted to go through the steps for Automatic Credit Card Payments. To enroll, click the blue hyperlink **enroll**:

Automatic Credit C Manage your enrollmen	Card Payments ts in the automatic credit	card payment system (optional)	
Schedule your payment to be autom	natically charged to your credit/debit c	ard on your Utility bill due date. You will receive a receipt via email when your paym	ent has been processed.
Enrollment status:			
Not enrolled in automatic credit/o	debit card payments: You are not curr	ently enrolled in automatic payments.	
Pending: A manual credit/debit card	d payment with the card you would like	to use for automatic credit/debit card payments is required to complete your enroll	ment.
Actively enrolled in automatic cre	dit/debit card payments: Your credit/	debit card will be charged on the due date of your Utility Bill for the full amount due	
If you need to change the card on file	e (including expiration dates) you will n	ed to re-enroll in automatic payments and complete a manual payment with the new	credit/debit card information.
Current enrollments			
Bill Category	Account ID	Status	
UB Services - General		Not enrolled in automatic credit card payments.	enroll

6. You will see a message showing that your enrollment is requested and pending a manual payment, to complete enrollment, click **Continue**:

	О D т о N		
Automatic Credit Manage your enrollme	Card Payments nts in the automatic cree	dit card payment system (optional)	
New enrollment was reques	ted. You will need to complete at lea	ast 1 manual payment before full enrollment is established.	
Schedule your payment to be auto	omatically charged to your credit/del	bit card on your Utility bill due date. You will receive a receipt via email when your payment h	as been processed.
Enrollment status:			
Not enrolled in automatic credi	t/debit card payments: You are not	currently enrolled in automatic payments.	
Pending: A manual credit/debit c	ard payment with the card you would	d like to use for automatic credit/debit card payments is required to complete your enrollment	
Actively enrolled in automatic c	redit/debit card payments: Your cre	edit/debit card will be charged on the due date of your Utility Bill for the full amount due.	
If you need to change the card on ;	file (including expiration dates) you w	ill need to re-enroll in automatic payments and complete a manual payment with the new credit	/debit card information.
Current enrollments			
Bill Category	Account ID	Status	
		Enrollment pending completion of a manual payment	delete

- 7. From the next page, you can change the amount of the payment on the bill, or let it default to the full amount due, then click **Continue**:
 - a. *Note:* Auto Pay will only charge the amount due for the current bill on the due date, any previous charges need to be paid manually.

	КООР N G T O N					
Pay Bills						
Bill Description	Bill Year	Bill Date	Bill Number	Due Date	Balance	Due Now Payment Amount
Utilities	2023					\$
					_	Continue Cancel

8. The last step is to complete the manual payment through Bridgepay, our secure credit card processor:

	DILLING INFORMATION
	Time left: 9 minutes, and 35 s
(Must match the billing a	address for your credit card)
Name:	
Address:	
Address:	
City:	LYNNWOOD
State / Zip:	Washington / 98036
Phone:	
Email:	
Total Amt:	This section will auto-populate
Description:	from account information, change as needed
	PAYMENT INFORMATION
Payment Method	Visa V
i ayment method.	
Card Number:	
Card Number: Exp. Date:	
Card Number: Exp. Date: Security Code:	What is this?